

## Industry Notice 01/13/2010: PM-DDTC Website Outage

**Friday, January 15, 2010 5:30 a.m. EST – 8:00 a.m. EST**

The purpose of this notice is to advise the public that the Directorate of Defense Trade Controls (DDTC) web server will undergo essential system upgrades on Friday, January 15, 2010 from 5:30 a.m. EST until 8:00 a.m. EST.

- During this time the [pmdtc.state.gov](http://pmdtc.state.gov) website will be unavailable.
- DTrade is not affected and will remain online.

We apologize for any inconveniences experienced as a result of this outage.

### FURTHER INFORMATION

*For Technical Issues:*

#### **DTrade Help Desk**

Hours: 9am-5pm Eastern U.S. time

Phone: 202-663-2838

E-mail: [dtradehelpdesk@state.gov](mailto:dtradehelpdesk@state.gov)

*For Defense Trade inquiries related to process and status:*

#### **Response Team**

Phone: (202) 663-1282

Hours: 9am-5pm Eastern U.S. time

E-mail: [DDTCResponseTeam@state.gov](mailto:DDTCResponseTeam@state.gov)